

BusinessFirst Insurance Company



**BusinessFirst**  
Insurance Company®

Want to learn more about BusinessFirst?  
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**BY THE NUMBERS**  
Workers' Compensation Insurance

  
**Summit**  
...the people who know workers' comp®  
Member of Great American Insurance Group  
[www.summitholdings.com](http://www.summitholdings.com)

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## Superior **COVERAGE**

### About BusinessFirst

BusinessFirst Insurance Company—available in Florida, Georgia, Kentucky, North Carolina, South Carolina and Tennessee—successfully insures nearly 5,000 businesses.

BusinessFirst Insurance Company and affiliate RetailFirst Insurance Company make up RetailFirst Insurance Group, which is rated B++ (Good) by A.M. Best Company.

BusinessFirst is managed by Summit Consulting LLC, a leading provider of workers' compensation products and services to employers throughout the Southeast. Summit has nearly 40 years of experience in the industry.

### Reinsurance

BusinessFirst is backed by several reinsurance companies with A+ (Superior) financial ratings from A.M. Best Company, the industry leader in insurance ratings.

With \$19 million of coverage per occurrence above a \$1 million loss, RetailFirst Insurance Group is well protected against the effect of catastrophic claims.

The group also has terrorism coverage of \$115 million in excess of \$20 million as an additional layer of protection for policyholders.

### Performance and Stability Measures 2016 (in millions)

	BusinessFirst	RetailFirst	Consolidated*
Direct Written Premium	\$36.2	\$90.9	\$127.1
Total Admitted Assets	\$37.3	\$303.0	\$333.7
Policyholder Surplus	\$16.5	\$145.0	\$161.6
Net Income	\$1.5	\$7.2	\$8.7
Direct Dividends Paid to Policyholders	\$0.6	\$1.6	\$2.2

\* The sum of BusinessFirst and RetailFirst does not equal the consolidated total due to consolidation eliminations.

### About **SUMMIT**

When it comes to your business and your employees, you want insurance that makes a difference. Summit specializes in workers' compensation and has managed the day-to-day operations of BusinessFirst since it was established in 2003.

From innovative claims management, to tailored loss prevention services, to an Online Business Center that puts your policy information at your fingertips—our job is to be your best choice for workers' comp.

Your independent agent can give you more information about BusinessFirst and Summit.

## Safety **PAYS** you **BACK**

Not only is a safe workplace one of the best benefits you can give your employees, it also pays you back with higher morale and better productivity. Plus, when your workers' compensation coverage is through BusinessFirst, you have the opportunity to earn back a portion of your workers' comp premium through the Safety Rewards program.

### What Is the Safety Rewards Program?

Safety Rewards is BusinessFirst's dividend program that pays out monetary rewards each year to conscientious employers who are dedicated to employee safety. Sure, accidents happen. And not all workplace injuries can be prevented. But smart employers know that safety precautions and an effective return-to-work program can dramatically lower claims costs.

### How Do You Benefit?

It's simple. Safety Rewards may actually put money back in your hands based on your annual losses. The lower you keep your total claims costs during your policy year, the higher your year-end reward could be, which means that you can contribute to your success.

### How Does It Work?

Your reward is based on the amount of premium you have paid and the total costs of your claims during the policy year. In other words, your claims history determines the percentage of your premium that may be returned to you as a reward.

Rewards are declared at the discretion of the board of directors, so they are not guaranteed. However, keep in mind that BusinessFirst has a consistent history of paying rewards to policyholders.

Please ask your independent insurance agent for more information about Safety Rewards. Other eligibility requirements may apply based on your workers' compensation program and your policy type.

### Help Keep Losses Low

BusinessFirst provides you with extensive resources and assistance to help you control losses and enhance your ability to receive a Safety Reward. Services include:

- Loss prevention
- Online loss reports
- An innovative claims management process that partners your injured worker with our on-staff adjuster and nurse case manager
- Back2work®, Summit's return-to-work program
- A network of preferred medical providers and hospitals that have passed our extensive credentialing process

